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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	James Storms; Gerard A. Lauer	Confirmation No.	6561
Serial No.:	10/815,101	Customer No.:	28863
Filed:	March 31, 2004	Examiner:	Unknown
		Group Art Unit:	3626
		Docket No.:	1054-001US01

Title: CLIENT MANAGEMENT SYSTEM FOR SOCIAL SERVICE ORGANIZATIONS

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on

August 11, 2004

By:

Angela Watson

Name: Angela Watson

INFORMATION DISCLOSURE STATEMENT

Mail Stop: Amendment
Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Applicant submits the references listed on the attached form PTO-1449. This statement is being filed, to the best of Applicant's knowledge, before the receipt of a first Office Action on the merits.

Applicant has enclosed a copy of each article cited and each foreign document cited.

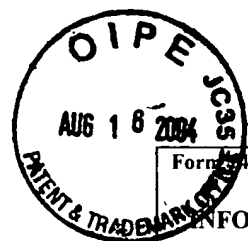
Respectfully submitted,

Date:

August 11, 2004

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By: Jason D. Kelly
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Form 349* INFORMATION DISCLOSURE STATEMENT IN AN APPLICATION (Use several sheets if necessary)		Docket Number: 1054-001US01		Application Number: 10/815,101	
		Applicant: James Storms; Gerard A. Lauer			
		Filing Date: March 31, 2004		Group Art Unit: 3626	
		Examiner Name: Unknown			
U.S. PATENT DOCUMENTS					
Examiner Initial	Document Number	Issue/Document Publication Date	Name		Filing Date If Appropriate
FOREIGN PATENT DOCUMENTS					
Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No
OTHER DOCUMENTS (Including Authors, Title of Item, Page(s), Vol/Issue No., Publisher, Place of Publication)					
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	ReportCenter//ServicePoint, http://www.servicept.com/reportcenter.php , Bowman Internet Systems, LLC, 2004.				



EXAMINER	Date Considered
<small>*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</small>	

Based on Form PTO-FB-A820
(Also form PTO-1449)

Patent and Trademark Office, U.S. Department of Commerce